



RELACIONES EXTERIORES

SECRETARÍA DE RELACIONES EXTERIORES

MÉXICO

EMBAJADA EN CANADÁ

Embassy of Mexico in Canada

Number: CAN00174

Re: Alleged fraud by Grand Miramar

Ottawa, February 11, 2020.

Committee of People Scammed by Grand Miramar,
Honourable members of the committee,

In response to your letter addressed to Ambassador Gomez Camacho, please allow me to express my regret for the unfortunate experience you have suffered concerning the time share you own in the Mexican resort Grand Miramar.

As you all know, in cases where the existence of fraud is presumed, the interested party must file a complaint to the Office of the Attorney General (FGR) in Mexico. You can present your complaint personally or you can be represented by a lawyer with a power of attorney.

Unfortunately, the staff of the Embassy and the Consulates of Mexico in Canada are not law enforcement officers and hence, do not have the legal authority to receive criminal complaints, take statements and/or receive documents to be offered as proof of an alleged crime.

Another course of action is to file a complaint to the Canadian police. To do this, the following website may be useful: <http://www.antifraudcentre.ca/reportincident-signalerincident/index-eng.htm>

The Canadian authorities should request the collaboration of the Mexican authorities to investigate the facts by invoking the Treaty on Mutual Legal Assistance in Criminal Matters between both countries.

In all cases, the most effective option is to hire a lawyer in Mexico to pursue both the criminal and a possible civil action against the perpetrators of frauds.

We will convey your request for assistance to the FGR and I trust this information is of assistance to you.


Ambassador Arturo Hernandez Basave
Deputy Head of Mission